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DEPARTMENT OF ECONOMIC SECURITY

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*Your Partner For A Stronger Arizona*

# Arizona Refugee Resettlement Quarterly Meeting

## September 20, 2016



**FFY 2016**

**Refugee Arrival Summary**

# Approved Refugee Placements FY 2016

Pima	1,130
Maricopa	<u>3,001</u>
<b>Total Arrivals</b>	<b>4,131</b>



# Year-to-Date Arrivals • Top Five Countries

<b>PIMA COUNTY</b>		
Country	Total	Grand Total
DRC	323	<b>787</b>
Syria	187	
Somalia	145	
Iraq	73	
Burundi	59	



## Year-to-Date Arrivals - Top Five Countries

<b>MARICOPA COUNTY</b>		
<b>Country</b>	<b>Total</b>	<b>Grand Total</b>
DRC	699	<b>2,665</b>
Cuba	655	
Syria	530	
Somalia	428	
Iraq	353	



# Arizona Total Year-to-Date Arrivals

Pima	961
Maricopa	<u>3,488</u>
<b>Total Arrivals</b>	<b>4,449</b>



# Standing Updates: Refugee Health

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**Refugee Health Coordinator**

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# Standing Updates: Refugee Health

## Maricopa County Refugee Health Statistics June 1, 2016 – July 31, 2016 \*

- Scheduled for Domestic Medical Screening: 698
- Completed Domestic Medical Screening: 647 (93%)
- Completed within 30 Days: 647 (93%)
- Referred to Behavioral Health Services: 22

\* August data is not yet available

# Standing Updates: Refugee Health

## Pima County Refugee Health Statistics June 1, 2016 – July 31, 2016 \*

- Scheduled for Domestic Medical Screening: 183
- Completed Domestic Medical Screening: 182 (99%)
- Completed within 30 Days: 90 (49%)
- Referred to Behavioral Health Services: 15

\* August data is not yet available

# Behavioral Health Highlights

## Behavioral Health First Aid Training

- July 29<sup>th</sup>, 2016
- 25 participants (24 case managers, 1 community representative)
- Training covered a broad range of behavioral health topics

# Behavioral Health Highlights

Refugee Behavioral Health Work Session August 4<sup>th</sup>, 2016

- 120 participants (providers, case managers, ECBOs, RRP, resettlement agencies, screening clinics, etc.)
- Topics included: intro to refugee behavioral health, female genital cutting, adverse childhood experiences, trauma, survivors of torture and survivors of war, refugees with chronic illness, and access to care among Somali refugees.
- Presentations will soon be available on the Refugee Health Program website, [www.azhealth.gov](http://www.azhealth.gov)





# Contractor Highlights – ORR Health Promotion Grant Funding

## Adjustment and Social Support Groups

- Five eight-week long adjustment support groups completed
- Focus: sexual and gender-based violence, survivors of war/torture (SOW/SOT), mixed groups, and school-aged children

## Training

- 11 curriculums developed (currently under evaluation for standardization within the state)

# Contractor Highlights

## ORR Health Promotion Grant Funding

### Next steps

- Year Two groups
- Training formalization after finalization
- Expansion of training

**Thank you!**



# **Catholic Community Services**

Arrival and Employment Trends

September 2016

Tucson, AZ

# Arrival Trends

- Annual arrival projection for FFY2016: 325 refugees
- Arrived FFY2016 through August 2016: 338 refugees

# Arrival Trends

- Demographic data
  - Nationalities: Congo, Somalia, Afghanistan, Iraq, Eritrea, Rwanda, Cuba, Bhutan, Sudan.
  - Congolese and Somali arrivals made up to 90% of the caseload
- Case size and composition
  - Many single cases and many large families, very few in between

# Employment Statistics

Assistance Type	MGP	Refugee Program (RP)		
		RCA	TANF	NC
Employable Caseload	17	16	5	4
Employed	2	4	1	2
Average Hourly Wage	\$9.50	\$8.05		
90-Day Retention		100%		
180-Day Employment	100%			

# Catholic Community Services Employment Trends

- New Job Developer has been hired
- A local hotel and landscaping service have reached out to us to hire refugees
- Helping clients get CPR First Aid certified as well as food handler cards

# Catholic Community Services Successes

- Hired a new State Case Worker
- Presented a Refugee 101 training to 600 Sun Tran employees (support staff and drivers)



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**International Rescue Committee**

Tucson Office

2100 N. Kolb Rd. Suite 103

520-319-2128

[Rescue.org/Tucson](http://Rescue.org/Tucson)



# IRC Arrival Trends

## Arrivals:

**FY 16 July through September: 207**

**FY 16 Oct – Sep Total: 463**

## Breakdown by Region

**Africa: 302**

**Near East/South Asia: 160**

**East Asia: 1**



# IRC Arrival Trends

## Arrivals:

**FY 2015: 367**

**Africa: 297**

**Latin America/Caribbean: 8**

**Near East/South Asia: 71**

## Demographics:

- Congo (30%)
- Sudan (18%)
- Somalia (15%)
- Iraq (11%)
- Syria (5%)
- Eritrea (7%)
- Burundi (10%)
- Cuba (2%)
- Bhutan (1%)
- Russia (0.5%)
- Cameroon (0.5%)
- Turkey (0.5%)
- Central African Republic (0.5%)



## FY16 IRC Arrival Trends

- Congo (29%)
- Syria (23%)
- Somalia (12%)
- Burundi (11%)
- Sudan (7.5%)
- Iraq (7%)
- Eritrea (4.5%)
- Afghanistan (2.5%)
- Bhutan (2%)
- Ethiopia, Burma, & Rwanda (1.5%)



## NEW POSITIONS

1. Employment Specialist
2. Women Empowerment Caseworker
3. Medical Caseworker
4. Immigration Caseworker



# IRC Tucson Employment Statistics

## June 1-August 31, 2016

Assistance Type	MGP	Refugee Program (RP)		
		RCA	TANF	NC
Employable Caseload	<b>27</b>	<b>5</b>	<b>12</b>	<b>26</b>
Employed	<b>25</b>	<b>5</b>	<b>10</b>	<b>26</b>
Average Hourly Wage	<b>\$8.66</b>	<b>\$8.97</b>		
90-Day Retention	<b>N/A</b>	<b>88%</b>		
180-Day Employment	<b>90%</b>	<b>N/A</b>		



# IRC Tucson Employment Statistics State FY16

## July 1, 2015 to June 30, 2016

Assistance Type	MGP	Refugee Program (RP)		
		RCA	TANF	NC
Employable Caseload	93	25	37	72
Employed	90	22	34	68
Average Hourly Wage	\$8.65	\$9.00		
90-Day Retention	N/A	88%		
180-Day Employment	90%	N/A		



## IRC Employment Trends

Served 16 TAG-D clients in State FY16 – 100% of TAG-D caseload was employed within 60 days of enrollment.

High success rate attributed to:

- Intensive, one-on-one job development
- Individualized employment and case management services
- Extended on-the-job interpretation and continuous post-placement follow up



## IRC Employment Trends

### Placement Breakdown by Sector:

- Hospitality: 65%
- Caregiving/Social Services: 12%
- Production (Car Wash, Food & Dairy Production): 15%
- Retail: 4%
- Other: 4%



## IRC Employment Trends

- Outmigration = number one reason that Refugee Program clients did not retain employment past 90 days
- High self-placement rate among Syrian clients – nearly half (45%) of first jobs were client-initiated



## Community Outreach/Interaction

- Pima County Court
- Church of Jesus Christ of Latter-Day Saints
- Informational session for Tucson medical providers
- Villa Hermosa Assisted Living
- Maternal and Child Health in Urban Settings: Service Learning Institute 8/8



For more information contact:

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**International Rescue Committee**

Tucson Office

3100 N. Campbell Ave.

520-319-2128

[Rescue.org/Tucson](http://Rescue.org/Tucson)



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**Refugee Focus** • a division of Lutheran Social Services of the Southwest

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[www.RefugeeFocus.org](http://www.RefugeeFocus.org)

# Refugee Focus - Tucson

## Resettlement and Employment Trends

September 2016

# Arrivals

(Oct. 1, 2015- August 31, 2016)

**FY2016 PRM approved arrivals: 380**

Refugee Arrivals- 378  
99.47% of 380

Cuban Entrants-6

# Refugee Focus Arrival Trends

- **Arrived:** Iraqi, Syrian, Congolese, Somali, Eritrean, Cuban
- **Assured:** Congolese, Somali, Iraqi, Eritrean, Syrian, Iranian

# Employment Statistics

June 1,- August 31, 2016

Assistance Type	MG	Refugee Program (RP)		
		RCA	TANF	NC
Employable Caseload	98	19	11	26
Employed	45	7	4	9
Average Hourly Wage	\$8.25	\$8.44		
90-Day Retention		92%		
180-Day Employment	98%			

# Employment Trends

**65** job placements during this quarter:

MG 45

RCA 7

TANF 4

NO CASH 9

Hospitality

Manufacturing

Retail

Security, Customer service

Others



# English Language Training Refugee Education Program Pima Community College

The Refugee Education Program is contracted by AZ RRP to provide ELT to refugees resettled in Pima County.

- **Number of clients served this year: 430**

**English Language Training  
Refugee Education Program  
Pima Community College**

**Number of classes: 12**

- El Rio – 2
- 29<sup>th</sup> Street Coalition Center – 8
- IRC VESL class - 1
- ESL/HSE for Refugee Youth – canceled

**AmeriCorps Members: 4**

## Professional Development

### REP Professional Learning Community (PLC)

- Focus on research informed materials and curriculum
- New PLC will focus on teaching strategies
- AZTESOL Refugee Special Interest Group now part of International TESOL- Jenna Altherr Flores (Chair)

English Language Training  
Refugee Education Program  
Pima Community College

## Language and Literacy Priority Area- Strategic Plan

- Completed AZ Strategic Plan
- Completed Roll-out Plan

**English Language Training  
Refugee Education Program  
Pima Community College**

- Jenna Altherr-Flores, a PhD student of the SLAT program is testing and adjusting a new assessment tool for the REP classes to better monitor their progress
- REP collaborates with other agencies, such as IRC by providing a VESL class there.
- REP collaborates with Literacy Connects, UA, Pima County Library, and Center in increasing awareness of refugee literacy issues

English Language Training  
Refugee Education Program  
Pima Community College

- Students whose English level is higher than the levels offered in REP classes are referred to the ABECC ESOL program or ABE/ASE program
- Denise Mouch, a long-time REP instructor, received a World Refugee Day Outstanding Direct Service Award

# Education (RSIG) Updates September 2016

Julie Kasper, NBCT

School Coordinator

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520-623-2106

[www.lss-sw.org/center](http://www.lss-sw.org/center)

# Summer/Back-to-School Highlights

- 92 active students at CENTER in June, mostly attending to receive help with summer school coursework and to improve English and math skills.
- Working effectively with Refugee Students and Families PLC in June; 20 hours of professional learning for eight local K12 teachers.
- Over 250 people attended CENTER's Back-to-School event on August 10<sup>th</sup> receiving stuffed backpacks, books, and toys and also getting answers to school related questions from the School Coordinator, CENTER staff and volunteers, a TUSD school nurse, and UA Public Health and nursing students.

# Back-to-School Night at CENTER



# Schools Currently Receiving the Majority of Newly-arrived Refugees

- Myers-Ganoung
- Dietz
- Wright
- Roberts-Naylor
- Secrist
- Doolen
- Rincon
- Palo Verde
- Catalina

*TUSD has enrolled more than 175 new refugee students thus far this school year.*

# Current Initiatives

- **Refugee School Impact Funds** will be released for the new fiscal year on October 1, 2016. LSS-SW is managing these funds for Pima County in partnership with AZ RRP.
- **Training for School Interpreters** was provided by the UA's National Center for Interpretation for Amphi & TUSD interpreters on September 7<sup>th</sup> & 8<sup>th</sup>.
  - District leaders brought this need to the attention of the school coordinator in the spring of 2016.
  - Collaboration with leadership team and the UA's National Center for Interpretation to better equip interpreters with professional, standardized practices to improve school-home connections and communication among K12 refugee education stakeholders.
  - Intend to hold monthly check-ins to provide on-going support and professional development.

# Current Initiatives

- **Parent-Toddler Group** is starting at CENTER on Thursday, September 22<sup>nd</sup> and will run 6 consecutive weeks from 9-11am (in partnership with Make Way for Books). This is a great way to increase parent engagement in the K12 system (as most parents who attend this play group have older children as well) and to increase kindergarten readiness for refugee children. If you know of parents/toddlers that would be interested in attending, please let Julie Kasper know.
- In addition to tutoring/mentoring at CENTER, **extracurricular activities** include outdoor excursions with Ironwood Tree Experience, a Health Club for students interested in medical careers, running, soccer, and skateboarding clubs, a College and Career Club, and a new Well-being Club in partnership with Assurance. Please see the monthly calendar for details.

# Useful Resources

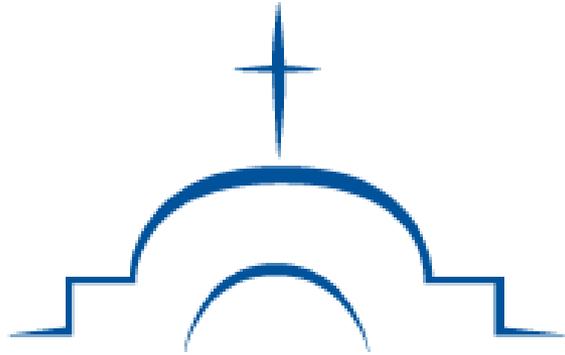
- U.S. Department of Education's Newcomer Toolkit:
  - <http://www2.ed.gov/about/offices/list/oela/new-comer-toolkit/ncomertoolkit.pdf>
- UA College of Medicine's TotShots Clinic
  - Free vaccinations and physicals
  - First Saturday of each month (9am-12pm)
  - Visit their Facebook page for details  
@uacomtotshots

# K12 Refugee Education Community Meetings

- Monthly K12 Refugee Education Meetings for all interested stakeholders
  - Every third Thursday at CENTER from 5-7pm
- Monthly Interagency/Inter-district Meetings to facilitate communication and collaboration between resettlement agencies & districts
  - Every first Tuesday from 9-11am at various agency/district locations throughout Tucson

# K12 Refugee Education Newsletter

- Current distribution list of over 600 stakeholders in Tucson (teachers, administrators, school staff, resettlement agency staff, community partners, parents...)
- *Please email Julie Kasper and ask to be added to the newsletter listserv if you are interested:*  
[jkasper@refugeefocus.org](mailto:jkasper@refugeefocus.org)



CATHOLIC COMMUNITY  
S E R V I C E S  
OF SOUTHERN ARIZONA, INC.

MIGRATION & REFUGEE SERVICES

Providing Help. Creating Hope. Serving All

# Services to Older Refugees Program



# Services Available

- ELT and Citizenship Preparation
- SSI Assistance
- Medical-related Assistance
- Citizenship Application Assistance
- Volunteer/Client Partnerships
- Socialization and Nutrition Programs
- Employment Assistance
- Volunteering

# Current Caseload

- Served 55 senior refugees as of August 2016
  - Six clients received assistance or were referred for citizenship application
  - 53 clients are in ELT and Citizenship preparation
  - Three Employed
  - Three clients in Ayuda Program

# Demographic Data

- Female: 27, Male: 21

- Age 60–64: 17

- Age 65+: 31

- Ethnic Origin

Bhutanese: 14

Iraqi: 5

Congolese: 21

Somali: 3

Sudanese: 7

Other: 5



# Current Activities

- Employment services for senior refugees with AYUDA project
- Refugee Focus women's and gardening group
- Outreach with ethnic and religious groups to connect clients to the program
- Collaboration with resettlement agencies
- Connection to senior housing and recreation centers



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# NEW AMERICAN COMMUNITY INC



A Cooperative Corporation (Consortium) to  
provide resources in the New American  
Community by fulfilling community needs.

# Membership



- ☞ Membership is open to both organizations and individuals.
- ☞ Membership is open to all who agree to NAC's purpose and laws, regardless of race and gender, and all members shall have equal rights, unless otherwise stated in the articles and bylaws.
- ☞ Colored brochures will be distributed shortly, displaying membership information and upcoming NAC activities for the community and potential new members.
- ☞ Membership fees will be: \$250 per organization & \$120 per individual per year.

# New American Community, Inc.

## BOARD OF DIRECTORS:



∞ President: Dr. Mohamed Ali Abukar

∞ Vice President: Abdi Aden Abdi

∞ Secretary: Fatema Alharbi

∞ Treasurer: Sadiki Ikyebwe

∞ Board Member: Tika Sapkota

∞ Board Member: Basam Salman



# Community Development Initiative



- ❧ The NAC will be bringing together the New American Communities through targeted, empowerment, entrepreneurship and community development initiatives.
  
- ❧ This increases:
  - ❧ Healthy and stable families and communities
  - ❧ Engaged and active community participation
  - ❧ Social and economic well-being
  - ❧ Microenterprise and small business growth
  - ❧ Decreased or no welfare recipient
  - ❧ Increased safety in low-income areas

...and creates a more vibrant Arizona!

# NAC, Inc's Current Initiatives



- ❧ At the present NAC is temporarily headquartered at the SAUC's center.
- ❧ Empowering and strengthening refugee ethnic based organizations (MAAs) both in Pima & Maricopa Counties.
- ❧ Creating an organizational website, promoting NAC cooperative and program activities; including information regarding empowerment and vocational training for New Americans.

# NAC, Inc's Current Initiatives



- ❧ Identifying volunteer caseworkers from the ECBOs/MAAs (Members), to begin programming related to empowerment and vocational training for New Americans in both Phoenix and Tucson to obtain necessary skills to be successful.
- ❧ Developing NAC business plan, working with RRP, ASU/SSW and WTAP.
- ❧ Building community partnerships in the mainstream & considering potential business locations (warehouse type) with large training space and second store.

# Sustainability



After the initial influx of required start-up funds NAC will achieve self-sustainability through:

- ❧ Membership dues
- ❧ Individual leasing fees
- ❧ Sales of goods and promotional materials
- ❧ Grants and donations

# Empowerment & Resource Center



- ❧ Our Immediate plan is to establish an Empowerment & Resource Center to enable refugees to gain more confidence and take the path toward achieving stability and self-sufficiency.
- ❧ The Empowerment & Resource Center, will be a place where New Americans, and other members of the community, can obtain vocational/educational training and professional skills.

# Empowerment & Resource Center



❧ The NAC's Empowerment & Resource Center will also assist refugees to gain knowledge and skills in: life skills, viable work skills, work habits, leadership, teamwork, time management, problem solving and conflict resolution, attendance and tardy policies, American laws and culture, and entrepreneurship for self-sufficiency.

# OUTCOMES



- ❧ We are certainly moving toward success and in the meantime we recognize that there is much more to do and many challenges to face.
- ❧ The empowered New Americans will be ready to take fundamental responsibility to engage in the development of Social Entrepreneurship by promoting sustainable values, identifying proper business models and creating a cultural and linguistic support network that can immensely benefit the New Americans.